

FarmSoul's delivery systems are uniquely designed to provide you the ability to select a convenient time to receive your purchases either during the day or night. You can pre-book your delivery slot during check-out and be assured that the goods will be delivered as per your booked slot.

Delivery slot:

FarmSoul provides a unique service and promise of delivering the goods in a 3 hour window based on the delivery slot selected by you. This ensures certainty and aids in planned purchase of your household needs and eliminates long waits staying at home without knowing the exact time of delivery or even missing your delivery. You can choose to receive your order the same day in the 5:00 pm to 8 pm slot or on any day upto 4 days from the date of placing the order. Currently we offer 1 delivery slot in a day; 5:00 pm to 8 pm.

You can check the availability and book your delivery slot at the time of checking out. For your convenience we make deliveries 6 days in a week with Monday as Holiday.

Order Cutoff time:

In order to facilitate timely picking and delivery of all orders we follow a cutoff time for each delivery slot.

To be able to pick a delivery slot the order needs to be placed before the cut-off time for that particular delivery slot. The cut-off time for delivery slot are given below:

Delivery Slot	Cut off time
5 pm - 8:00 pm	10 am the same day

For e.g. Customers placing orders after the cut-off time of 10 am on any day would not be able to book for delivery the same day in the 5-8:00 pm slot.

Delivery Charges:

We levy no nominal charges for the delivery of the orders.